Jovita A. Barcena DMD

8217 Woodman Ave | Panorama City, CA 91402 | (818) 988-3916

Written Financial Policy (Effective as of September 1, 2014)

Thank you for choosing Jovita A Barcena DMD. Our primary mission is to deliver the best and most comprehensive dental care using the latest dental technology available. An important part of the mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options.

Payment Options:

You can choose from:

- Visa/Mastercard/Discover/American Express Card, Cash, or Check
 - We offer a <u>2.5%</u> courtesy accounting adjustment to patients who fully pre-pay for their treatment with <u>credit card</u> before start of treatments that cost \$500 or more
 - We offer a 5% courtesy accounting adjustment to patients who fully pre-pay for their treatment with <u>cash</u> before start of treatments that cost \$500 or more
- Convenient Monthly Payment Plans¹ from Care Credit
 - Allow you to pay your balance over time
 - No annual fees or pre-payment penalties
 - o No interest payment plan available
 - 1 Subject to Credit Approval

Dr. Jovita A Barcena requires payment prior to the beginning of your treatment. If you choose to discontinue care before treatment is completed, you will receive a refund but will be deducted on whatever the cost of care already received.

We also offer in-house financing for treatments:

- \$300-\$500 (No interest) with 50% down pmt, and balance is divided into 2 to 3 pmts.
- over \$500 there will be a 1.5% interest on Unpaid Balance
- We charge \$10 for late payments(Grace period on pmt is 10 days after each due date)

For patients with dental insurance we are happy to work with your carrier to maximize your benefit and directly bill them for reimbursement for your treatment². Due to the Obama healthcare program and since insurance companies do not give our office all the necessary information it is therefore the patient's responsibility to be familiarized with his/her dental insurance plan and benefits.

²However, if we do not receive payment from your insurance carrier within 90 days, you will be responsible for payment of your dental treatment and collection of your benefits directly from your insurance carrier.

A \$50 fee is charged for patients who miss their appointment per each occurrence of 3 consecutive times, or has cancelled more than 3 times without the minimum of 24 hours notice from date/time of appt., per calendar year.

Jovita A. Barcena DMD charges \$30 per returned check occurrence.

If you have questions, please do not hesitate to ask. We are here to help you get the dental treatment you want or need.

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